



**Gas  
Networks  
Ireland**

**NETWORK OPERATIONS**

**Siteworks Charging**

**From May 2014**

# Table of Contents:

<b>NETWORK OPERATIONS .....</b>	<b>1</b>
<b>TABLE OF CONTENTS:.....</b>	<b>2</b>
<b>INTRODUCTION:.....</b>	<b>3</b>
<b>GENERAL CONDITIONS: .....</b>	<b>4</b>
1. CONNECTION SERVICES .....	5
2. COMMISSIONING SERVICES .....	7
3. SUPPLY RESTORATION SERVICES .....	8
4. SUPPLY RECONFIGURATION SERVICES .....	10
5. SUPPLY UPGRADE/ EXCHANGE SERVICES .....	11
6. INVESTIGATION/INSPECTION SERVICES .....	12
7. ENERGY MANAGEMENT SERVICES .....	14
8. REPAIR/ PROTECTION SERVICES.....	15
9. DECOMMISSIONING SERVICES .....	16
10. REVENUE PROTECTION.....	18
11. NON COMPLETION OF ACTIVITES .....	20
12. NETWORK OPERATIONS .....	21

## Introduction:

This schedule details the charges for services carried out by Gas Networks Ireland (GNI) on behalf of Customers or Shipper/Suppliers. Gas Networks Ireland carries out all activities on behalf of Gaslink Independent System Operator Limited, the holder of the system operator licences in respect of the transmission and distribution systems.

Each section of this document is broken down into Customer, Supplier (all references to Supplier mean Shipper/Supplier) or Gas Networks Ireland requested activities.

- Customers: Customers may deal directly with Gas Networks Ireland to request works to be carried out
- Supplier: Customers must go through their gas supplier to request work to be carried out by Gas Networks Ireland
- Gas Networks Ireland: In some instances Gas Networks Ireland determines that works must be carried out at the premises.

This document is split into different categories of activities covering the following areas:

- Connection Services
- Commissioning Services
- Supply Restoration Services
- Supply Reconfiguration Services
- Supply Upgrade/Exchange Services
- Investigation/Inspection Services
- Energy Management Services
- Repair/Protection Services
- Decommissioning Services
- Revenue Protection Services
- Service Non-completions
- Networks Operations

Site works charges are broken down into five distinct types:

1. **No Charge** - Gas Networks Ireland will not charge the customer or supplier for carrying out some activities
2. **Fixed** - There is a pre-determined price that is set for carrying out the work on behalf of the customer or supplier
3. **By Quotation** - For some jobs the cost may vary depending on the amount of work required, e.g. length of pipe and these activities are quoted for by Gas Networks Ireland and passed onto the customer or supplier.
4. **Firm Fixed Price** –For some Supplier requested activities, the price will be agreed in advance with Gas Networks Ireland, this price will not be subject to change.
5. **Full Cost Recovery** – For these Supplier requested activities the job will be done as requested and the full cost of completing the job invoiced to the Supplier.

*These Siteworks charges will remain as published (excluding Vat changes) until January 2015. Siteworks charges will then be adjusted based on HICP on an annual basis in line with the current Period Contract terms, this is to facilitate GNI maintaining the percentage cost recovery projected in the 2012-2017 Price Control determination.*

## General Conditions:

Services are provided on the following basis:

- Normal working hours are Monday to Friday 9.00 - 17.00. Some works may be conducted outside these hours and are detailed as out-of-hours and charged for accordingly.
- All charges are inclusive of labour, materials, excavation, backfill, reinstatement (where applicable) and all associated administration overheads.
- GNI will specify the size and type of meter to be used.
- For non-standard work requests, which involve additional work or work conducted by the customer or their agent, individually assessed charges will be quoted. These charges will be based on the provision of a quotation or a firm fixed price after a site visit (if required) from a GNI representative.
- The charges in this document apply to requested works.
- The connection charges are in line with the current Connection Policy which is approved by the CER and may be updated from time to time.
- In general charges include VAT at 13.5% (subject to legislative change)
- Customer requested work is conducted on a pre-payment basis.
- Customer requested work is only appointed and scheduled post receipt of payment.
- Quotations will be valid for 1 month.
- Supplier work requests will be carried out in accordance with the conditions of the current Siteworks Services Agreement and the Connections Agreement
- Charges will be adjusted for inflation on an annual basis, as agreed with the CER.
- Services are provided in the context of current published Networks Charter Standards and Planned Performance levels.
- Charges in respect of accidental damage to the network are established on an individual basis.

## General Notes

- GNI refers to Ervia trading as Gas Networks Ireland a statutory corporation established pursuant to the Gas Act 1976 and having its principal place of business at Webworks, Eglinton Street, Cork.
- Prepayment Gas Meters are also referred to as *Pay-As-You-Go* (PAYG) Gas Meters.

## 1. Connection Services

This section of the Siteworks document details the charges and conditions relating to first time, one-off connection to the Gas Networks Ireland Network'. Gas Networks Ireland charges for the complete connection, however the meter fit request must be made through the Supplier.

### Customer Requested Activities

Activity Description	Proposed Contribution (excl VAT)	Proposed Contribution (incl VAT)
<p><b><u>Service Pipe Connection*</u></b></p> <p>For most connections to the gas network Gas Networks Ireland has a fixed price for lengths up to 15 metres** inclusive of a credit meter fit.</p> <ul style="list-style-type: none"> <li>• Connection - One-Off Domestic, ≤ 15m &amp; ≤ 63mm diameter pipe &amp; ≤ G10 meter. €220 €249.70</li> <li>• Connection - One-Off I/C, ≤ 15m &amp; G4 meter. €631.67 €716.95</li> <li>• Connection - One-Off I/C, Fitter Fab Meter Unit, ≤ 15m &amp; G10 meter.*** €1,060.54 €1,203.71</li> <li>• Connection - One-Off I/C, Modular Meter Unit, ≤ 15m &amp; G10 meter.*** €1,489.67 €1,690.77</li> <li>• Connection - One-Off I/C, Fitter Fab Meter Unit, ≤ 15m &amp; G16 meter.**** €1,091.05 €1,238.34</li> <li>• Connection - One-Off I/C, Modular Meter Unit, ≤ 15m &amp; G16 meter.**** €1,769.90 €2,008.84</li> <li>• Connection - One-Off all Domestic &amp; I/C &gt;G16 meter. Quote Quote</li> </ul> <p>* Any connection requiring a mains extension is quotable.  ** (15 metres) Domestic customers are measured from the property to the property boundary. I/C customers the length is absolute.  *** Estimated Annual Consumption ≤ 40,000kWh for G10 meters.  **** Estimated Annual Consumption ≤ 130,000kWh for G16 meters.</p>		
<p><b><u>Additional Service Pipe Lengths (Domestic and I/C)</u></b></p> <p>For lengths greater than 15m an additional cost applies</p> <ul style="list-style-type: none"> <li>• GNI Trenching €45.21 per metre €51.32 per metre</li> <li>• Customer Self Trenching €9.66 per metre €10.97 per metre</li> </ul> <p>Where GNI calls out to do the work and the site is not ready or not to standard a charge will apply (see non-completion of activities)</p>		
<p><b><u>Internal Pipework (Domestic and I/C)</u></b></p> <ul style="list-style-type: none"> <li>• Steel pipework for first 3m (supply &amp; fit pipe only) &lt; 38mm €270.25 €306.73</li> <li>• Steel pipework - additional pipework (supply &amp; fit pipe only) &lt; 38mm €42.07 per metre €47.75 per metre</li> </ul> <p><b><u>Additional Service Pipe Connection Costs - where applicable.</u></b></p> <ul style="list-style-type: none"> <li>• Local Authority Road Opening Licences € 236.38 € 268.29</li> <li>• G10 to G25 Meter Protection Cages - New Connection. € 347.51 € 394.42</li> <li>• G10 to G25 Meter Protection Cages - Customer request. €1,158.37 €1,314.75</li> </ul>		

## Supplier Requested Activities

All service pipe connection activities can be directly requested by the end user to Gas Networks Ireland. Meter fit requests have to be made through the Supplier.

## Gas Networks Ireland Required Activities:

Activity Description	Proposed Contribution (excl VAT)	Proposed Contribution (incl VAT)
<p><b><u>Design &amp; Estimation</u></b> *</p> <p>An up-front fee may apply to requests for design / estimation dependent on their Estimated Annual Consumption as outlined below:</p> <ul style="list-style-type: none"> <li>• ≤ 4,500,000 kWh's</li> <li>• &gt;4,500,000 &amp; ≤22,000,000 kWh's</li> <li>• &gt;22,000,000 kWh's</li> </ul>	<p>No Charge</p> <p>€751.77</p> <p>€3,758.84</p>	<p>No Charge</p> <p>€924.68 (VAT at 23%)</p> <p>€4,623.37 (VAT at 23%)</p>

\* Gas Networks Ireland charges for works where the Estimated Annual Consumption is greater than 4,500,000 kWh's. These charges are applied to projects that require extensive effort by the design team in design and estimation. They are introduced to deter customers sending in numerous versions of project design and tying-up valuable design time and resource. This charge is fully rebated against connection contribution if & when the project goes ahead.

## 2. Commissioning Services

This section of the Siteworks document details the charges and conditions relating to all meter fit activities, be it a first time meter fit or a meter re-fit.

### Customer Requested Activities

All Meter related activities must be requested through your Gas Supplier.

### Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Meter Fit/Re-Fit</u></b></p> <p>Gas Networks Ireland installs a credit meter as standard in all domestic connections. The costs relating to fitting a standard domestic credit meter are covered under a standard gas connection and no extra charge is applied.</p> <ul style="list-style-type: none"> <li>Fit Domestic Credit Meter</li> </ul> <p>Where a Supplier requests a prepayment meter instead of a credit meter a charge is applied for this. The charge for this reflects the differential cost incurred by GNI to supply and install a prepayment meter</p> <ul style="list-style-type: none"> <li>Fit Domestic Prepayment Meter *</li> </ul> <p>In circumstances where a service has been laid under a project and no meter was included, the following charges apply.</p> <ul style="list-style-type: none"> <li>Fit I/C Meter up to G10 - Modular Unit</li> <li>Fit I/C Meter up to G10 - Fitter Fab Unit</li> <li>Fit I/C Meter = G16 Modular Unit</li> <li>Fit I/C Meter = G16 Fitter Fab Unit</li> <li>Fit I/C Meter &gt;G16</li> </ul>	<p>No Charge</p> <p>€97.52</p> <p>€134.09</p> <p>€177.47</p> <p>€305.26</p> <p>€207.99</p> <p>By Quotation</p>	<p>No Charge</p> <p>€110.69</p> <p>€152.19</p> <p>€201.43</p> <p>€346.47</p> <p>€236.07</p> <p>By Quotation</p>
<p><b><u>Internal Pipework (Domestic and I/C)</u></b></p> <ul style="list-style-type: none"> <li>Steel pipework for first 3m (supply &amp; fit pipe only) &lt; 38mm</li> <li>Steel pipework - additional pipework (supply &amp; fit pipe only) &lt; 38mm</li> </ul>	<p>€270.25</p> <p>€42.07 per metre</p>	<p>€306.73</p> <p>€47.75 per metre</p>
<p><b><u>Meter Recommission</u></b></p> <ul style="list-style-type: none"> <li>Where a supplier requests a site visit for the purpose of Decommissioning and Recommissioning a Prepayment Meter.</li> </ul>	<p>€127.82</p>	<p>€145.08</p>

\*Supplier may nominate a “discounted” (free) prepayment meter fit where a hardship case can be determined in line with criteria/limits introduced by CER.

### Gas Networks Ireland Required Activities:

All Meter related activities must be requested through your Gas Supplier.

### 3. Supply Restoration Services

This section of the Siteworks document details the charges and conditions relating to restoration of supply to a premise that has had natural gas turned off or isolated, be it for safety related or any other reason and where a meter is still installed.

#### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Supply restoration post safety lock</u></b></p> <p>To restore supply to a premise that has been locked for safety reasons and a non-registered* installer has conducted an installation repair.</p> <ul style="list-style-type: none"> <li>Restore supply safety related</li> </ul>	No Charge	No Charge

\*Registered Gas Installers (a current list can be sourced on the GNI website) can restore supply themselves to an installation that they have repaired.

#### Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Supply restoration</u></b></p> <p>To restore supply to a premise that has had supply isolated:</p> <ul style="list-style-type: none"> <li>Restore supply Domestic Meter, non safety related - normal working hours.</li> <li>Restore supply I/C Meter, non safety related - normal working hours.</li> </ul> <p>This activity may also be requested between 17.00 and 19.00 Monday to Friday and on Saturdays from 09.00 to 17.00, as outlined below:</p> <ul style="list-style-type: none"> <li>Restore supply Domestic Meter, non safety related - outside normal working hours.</li> <li>Restore supply I/C Meter, non safety related - outside working hours.</li> </ul>	<p>€63.91</p> <p>€129.62</p> <p>€127.82</p> <p>€259.24</p>	<p>€72.54</p> <p>€147.12</p> <p>€145.08</p> <p>€294.24</p>
<p><b><u>Reconnect Service Post Cut-Off</u></b></p> <p>Gas Networks Ireland may have previously been requested to cut-off a service in the footpath / road. In order to reconnect a customer ground will have to be re-opened to reconnect at the mains. This activity is treated the same as an initial connection plus 1 metre of service and the same cost applies as a standard one-off connection plus 1 metre over.</p> <ul style="list-style-type: none"> <li>Reconnect Domestic Customer</li> <li>Reconnect I/C Customer = G4</li> </ul>	<p>€265.21 (€220 + €45.21)</p> <p>€676.89 (€631.67 + €45.21)</p>	<p>€301.01</p> <p>€768.27</p>



<ul style="list-style-type: none"> <li>Reconnect I/C Customer = G10, Fitter Fab Meter Unit.</li> </ul>	€1,105.75 (€1,060.54 + €45.21)	€1,255.03
<ul style="list-style-type: none"> <li>Reconnect I/C Customer = G10, Modular Meter Unit.</li> </ul>	€1,534.88 (€1,489.67 + €45.21)	€1,742.09
<ul style="list-style-type: none"> <li>Reconnect I/C Customer &gt;G10</li> </ul>	Firm Price to be agreed in advance	Firm Price to be agreed in advance

### Gas Networks Ireland Required Activities:

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Reconnect Service post safety Cut-Off</u></b></p> <p>To restore supply to a premise that has had its service cut-off in the pavement / road for safety reasons.</p> <ul style="list-style-type: none"> <li>Reconnect customer ≤63mm safety related</li> </ul>	No Charge	No Charge
<p><b><u>Reconnect Service post Battery Related Cut-Off</u></b></p> <p>To replace an end-of-life battery where a customer has previously refused access as part of the scheduled battery replacement program.</p> <ul style="list-style-type: none"> <li>Replace Lithium Battery &amp; Reconnect customer</li> <li>Replace Alkaline Battery &amp; Reconnect customer</li> </ul>	€116.80 €116.80	€132.57 €132.57

## 4. Supply Reconfiguration Services

This section of the Siteworks document details the charges and conditions relating to altering the location of a gas service pipe or internal meter.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Alter Service up to 63 mm diameter pipe</u></b>  <b><u>All Domestic &amp; IC ≤G10</u></b></p> <p>For a single visit completion in cutting off and altering a service the following charges apply:</p> <ul style="list-style-type: none"> <li>Re-route Service, no meter move, Customer trenching</li> <li>Re-route Service, move meter, Customer trenching</li> <li>Re-route Service, no meter move, GNI trenching ≤5m</li> <li>Re-route Service, move meter, GNI trenching ≤5m</li> </ul> <p>Where Gas Networks Ireland is requested to conduct such activity in more than one visit an additional charge will apply:</p> <ul style="list-style-type: none"> <li>Re-route service additional visits extra charge</li> </ul> <p>In GNI trenching cases where the service alteration is greater than 5 metres the following costs apply in addition to the alteration charge:</p> <ul style="list-style-type: none"> <li>Re-route service over 5 metres</li> </ul>	<p>€303.15</p> <p>€426.03</p> <p>€553.20</p> <p>€676.09</p> <p>€173.55</p> <p>€62.58 per metre</p>	<p>€344.08</p> <p>€483.54</p> <p>€627.88</p> <p>€767.36</p> <p>€196.98</p> <p>€71.03 per metre</p>
<p><b><u>Move Meter Internal Domestic</u></b></p> <ul style="list-style-type: none"> <li>Reposition an internal meter ≤3 metres of ≤28mm pipework - up to &amp; incl. G16 Meter, above floorboards</li> <li>Reposition an internal meter ≤3 metres of ≤28mm pipework - up to &amp; incl. G16 Meter, under floorboards</li> <li>Reposition an internal meter &gt;3 metres of ≤28mm pipework – Per Metre, above floorboards</li> <li>Reposition an internal meter &gt;3 metres of ≤28mm pipework – Per Metre, under floorboards</li> <li>Reposition an internal meter with pipework &gt;28mm</li> </ul>	<p>€244.51</p> <p>€291.17</p> <p>€32.73 per metre</p> <p>€38.56 per metre</p> <p>By Quotation</p>	<p>€277.52</p> <p>€330.48</p> <p>€37.15 per metre</p> <p>€43.76 per metre</p> <p>By Quotation</p>
<p><b><u>Move Meter Internal IC</u></b></p> <ul style="list-style-type: none"> <li>Reposition an internal meter IC</li> </ul>	<p>By Quotation</p>	<p>By Quotation</p>

### Supplier Requested Activities

All Supply Reconfiguration Services activities can be directly requested by the end user to Gas Networks Ireland.

### Gas Networks Ireland Required Activities:

There are no charges relating to Gas Networks Ireland initiated supply reconfiguration.

## 5. Supply Upgrade/ Exchange Services

This section of the Siteworks document details the charges and conditions relating to upgrading a gas service pipe and meter - typically due to gas load increase or exchanging of a meter for technical reasons.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<b><u>Upgrade Service - All Domestic &amp; IC ≤G10</u></b>		
Upgrading a service is equivalent to an alter service where GNI carries out the trenching and is charged for accordingly.		
<ul style="list-style-type: none"> <li>Upgrade service &amp; meter - up to 63mm diameter pipe, service ≤ 5m &amp; no meter move</li> </ul>	€554.42	€629.27
<ul style="list-style-type: none"> <li>Upgrade service &amp; meter - up to 63mm diameter pipe, service ≤ 5m &amp; meter moves</li> </ul>	€676.09	€767.36
Where the service upgrade is greater than 5 metres the following costs apply in addition to the upgrade charge:		
<ul style="list-style-type: none"> <li>Upgrade service &amp; meter, over 5 metres</li> </ul>	€62.57 per metre	€71.02 per metre
<b><u>Upgrade Meter</u></b>		
<ul style="list-style-type: none"> <li>Meter upgrade all domestic ≤G16 &amp; IC ≤G10</li> </ul>	No Charge	No Charge
<ul style="list-style-type: none"> <li>Meter upgrade IC &gt;G10</li> </ul>	By Quotation	By Quotation

### Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<b><u>Domestic Meter Exchange*</u></b>		
A customer requesting a change of meter-type is charged as outlined below:		
<ul style="list-style-type: none"> <li>Exchange credit meter (in) for prepayment meter (out)</li> </ul>	€175.44	€199.13
<ul style="list-style-type: none"> <li>Exchange prepayment meter (in) for credit meter (out)</li> </ul>	€ 97.51	€110.68

\* Supplier may nominate a “discounted” (free) prepayment meter fit where a hardship case can be determined in line with criteria/limits introduced by CER.

### Gas Networks Ireland Required Activities:

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<b><u>Exchange meter like for like</u></b>		
Where Gas Networks Ireland determines that a meter needs to be replaced for a technical reason Networks will arrange a <b>like for like</b> exchange. This includes dial type exchange for digital type meters.		
<ul style="list-style-type: none"> <li>Exchange all meters like for like (Incl. Prepayment)</li> </ul>	No Charge	No Charge

## 6. Investigation/Inspection Services

This section of the Siteworks document details the charges and conditions relating to requests for special services or additional special meter reads and meter/service testing.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Quality Control Surveys</u></b></p> <p>A customer who suspects the occurrence of carbon monoxide or sulphidation may contact Gas Networks Ireland to get a test carried out on an appliance or their installation.</p> <ul style="list-style-type: none"> <li>• Carbon Monoxide Test</li> <li>• Sulphidation Test</li> </ul>	No Charge No Charge	No Charge No Charge
<p><b><u>Service Test</u></b></p> <p>A customer with an existing service pipe but unsure if the supply is “live” may contact Gas Networks Ireland to get a test carried out.</p> <ul style="list-style-type: none"> <li>• Test Service for Gas</li> </ul>	No Charge	No Charge
<p><b><u>Meter Mix-up Investigation</u></b></p> <p>Where a builder makes a late change in street naming/number GNI will charge an administration fee for rectifying each meter mix-up.</p> <ul style="list-style-type: none"> <li>• Meter Mix-up investigation (per meter)</li> </ul>	€20.05	€22.76

### Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Special Read</u></b></p> <p>Gas Networks Ireland schedules 4 actual reads at a customers premise per annum. If a customer requires an additional read this is charged for and may only be requested via their Supplier. The charge is for 1 attempt to carry out a special read</p> <ul style="list-style-type: none"> <li>• Domestic/IC special read</li> </ul>	€17.04	€19.35
<p>This activity may also be requested to be conducted between 17.00 and 19.00 Monday to Friday and on Saturdays from 09.00 to 17.00 and incurs a premium charge for providing this service, as follows:</p> <ul style="list-style-type: none"> <li>• Domestic/IC special read - outside normal working hours</li> </ul>	€34.09	€38.69

<b><u>Meter Test</u></b>		
<p>A Meter Test activity includes a site visit, meter replacement and sending away for testing of the meter by an independent service provider. Post-test a Meter Test Certificate is issued to the customer stating whether the meter proved accurate or not. The test charge paid is refunded if the meter is found to measure inaccurately (outside specified tolerances). A consumption adjustment will be carried out where meters prove to measure inaccurately.</p>		
<ul style="list-style-type: none"> <li>• Meter Test up to G4 &amp; all domestic</li> </ul>	€353.29	€401.05
<ul style="list-style-type: none"> <li>• Meter Test for I/C G10 &amp; G16</li> </ul>	€768.52	€872.27
<ul style="list-style-type: none"> <li>• Meter Test &gt;G16</li> </ul>	Firm Price to be Agreed in Advance	Firm Price to be Agreed in Advance

## 7. Energy Management Services

This section of the Siteworks document details the charges and conditions relating to installing volume measurement systems at what are normally classed as Non Daily Metered (NDM) premises. This is an optional service installed at customer request.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Energy Management Systems</u></b></p> <p>Gas Networks Ireland will provide a termination point where the end user can make their connection to a pulse output. GNI shall be responsible for ensuring a LF pulse is available at this termination point.</p> <ul style="list-style-type: none"><li>• Installing Building Management System at NDM premise</li></ul>	€932.40	€1,058.27
<p><b><u>Calibration Certificates</u></b></p> <p>A customer may request a calibration certificate in respect of their meter</p> <ul style="list-style-type: none"><li>• Issue Domestic/IC calibration certificate</li></ul>	No Charge	No Charge

### Supplier Requested Activities

All Energy Management Services can be directly requested by the end user to Gas Networks Ireland.

### Gas Networks Ireland Required Activities:

There are no charges relating to Gas Networks Ireland initiated inspection / investigation.

## 8. Repair/ Protection Services

This section of the Siteworks document details the charges and conditions relating to repairing supply installation, and also sulphidation treatment.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<b><u>Supply Installation Repairs*</u></b>		
Damage to Meter &/or service installations arising under normal wear and tear circumstances, the following charges apply		
<b><u>Repair Meter Box</u></b>		
<ul style="list-style-type: none"> <li>• Replace Full Meter Box</li> <li>• Replace Meter Box Door</li> <li>• Repair meter cabinet</li> <li>• Repair meter cage</li> </ul>	No Charge No Charge No Charge No Charge	No Charge No Charge No Charge No Charge
<b><u>Repair Riser Cover</u></b>		
<ul style="list-style-type: none"> <li>• Repair Riser Cover</li> </ul>	No Charge	No Charge
<b><u>Request Meter Box Key</u></b>		
<ul style="list-style-type: none"> <li>• Request Meter Box Key</li> </ul>	No Charge	No Charge
<b><u>Repair Service</u></b>		
<ul style="list-style-type: none"> <li>• Repair Service</li> </ul>	No Charge	No Charge
<i>* If the damage is due to third party interference or action of the customer, costs will apply via quotation.</i>		
<b><u>Protect Meter Box</u></b>		
<ul style="list-style-type: none"> <li>• Fabricate &amp; Fit Meter Cage</li> </ul>	Quote	Quote
<b><u>Sulphidation</u></b>		
<ul style="list-style-type: none"> <li>• Sulphidation Treatment</li> </ul>	No Charge	No Charge

### Supplier Requested Activities

All repair activities can be directly requested by the end user to Gas Networks Ireland.

### Gas Networks Ireland Required Activities:

There are no charges relating to Gas Networks Ireland initiated repair / maintenance activity.

## 9. Decommissioning Services

This section of the Siteworks document details the charges and conditions relating to discontinuation of gas supply to a premise.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Cut-off Service pipe</u></b></p> <p>A premise owner wishing to have the service pipe connecting their property to the mains network decommissioned may request same directly of Networks</p> <ul style="list-style-type: none"> <li>Single service cut-off (<math>\leq 63\text{mm}</math>)</li> </ul>	€728.40	€826.73

### Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Cut-off Service pipe</u></b></p> <p>A supplier wishing to have the service pipe connecting the customer's property to the mains network decommissioned may request same for credit or non-credit related purposes.</p> <ul style="list-style-type: none"> <li>Single service cut-off (<math>\leq 63\text{mm}</math>)</li> </ul>	€728.40	€826.73
<p><b><u>Disconnect Meter</u></b></p> <p>The request to get a gas meter removed must be received via a Supplier, for credit &amp; non-credit related purposes:</p> <ul style="list-style-type: none"> <li>Disconnect Domestic Meter</li> <li>Disconnect IC Meter</li> </ul>	<p>€94.73</p> <p>Firm Price to be Agreed in Advance</p>	<p>€107.52</p> <p>Firm Price to be Agreed in Advance</p>
<p><b><u>Isolate Domestic Meter – Credit related (Pay Before you Lock – PBYL)</u></b></p> <p>Prior to credit related supply isolation, customers are given the opportunity to contact their supplier, within working hours &amp; resolve credit issues. A siteworks charge is applied whether or not the meter is isolated.</p> <ul style="list-style-type: none"> <li>Isolate Domestic Supply, normal working hours - meter isolated (PBYL).</li> <li>Isolate Domestic Supply, normal working hours - meter not isolated (PBYL).</li> </ul> <p>Isolation of a Domestic meter may also be requested to be conducted between 17.00 and 19.00 Monday to Friday and on Saturdays from 09.00 to 17.00 as outlined below *</p> <ul style="list-style-type: none"> <li>Isolate Domestic Supply, meter isolated - out of hours (PBYL).</li> <li>Isolate Domestic Supply, meter not isolated - out of hours (PBYL).</li> </ul>	<p>€79.36</p> <p>€68.62</p> <p>€158.72</p> <p>€137.24</p>	<p>€90.07</p> <p>€77.88</p> <p>€180.14</p> <p>€155.77</p>
<p><b><u>Isolate Domestic Meter – Non Credit related</u></b></p>		



<p>The request to disable a meter but leave it installed must be requested via a Supplier.</p> <ul style="list-style-type: none"> <li>Isolate Domestic Supply - non safety related, normal working hours.</li> </ul> <p>Isolation of a Domestic or I/ C meter may also be requested to be conducted between 17.00 and 19.00 Monday to Friday and on Saturdays from 09.00 to 17.00 as outlined below *</p>	€63.91	€72.54
<ul style="list-style-type: none"> <li>Isolate Domestic Supply - non safety related, out of hours.</li> </ul> <p><b>Isolate IC Meter</b> The request to disable a meter but leave it installed must be requested via a Supplier.</p> <ul style="list-style-type: none"> <li>Isolate IC Supply - non safety related, normal working hours.</li> </ul> <p>Isolation of an I/ C meter may also be requested to be conducted between 17.00 and 19.00 Monday to Friday and on Saturdays from 09.00 to 17.00 as outlined below *</p>	€127.82	€145.08
<ul style="list-style-type: none"> <li>Isolate IC Supply - non safety related, out of hours.</li> </ul> <p><b>All-in-One Lock:</b> Suppliers can request a multiple site visit isolation to ensure that a meter is disabled/isolated.</p> <ul style="list-style-type: none"> <li>Isolate Domestic Supply - non safety related, normal working hours - 2 site visits to attempt meter isolation. Cut-off service on the 3<sup>rd</sup> site visit.</li> </ul>	€124.07	€140.82
	€248.15	€281.64
	€732.78	€831.71

\* Isolation requests for debt related reasons will not be carried out on Friday or Saturdays as per the Gas Networks Ireland Disconnection Code of Practice.

## Gas Networks Ireland Required Activities:

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Cut off Service – Safety Related</u></b></p> <ul style="list-style-type: none"> <li>Gas Networks Ireland may need to cut-off a service for safety reasons and no cost is passed on to the customer for this.</li> </ul>	No Charge	No Charge
<p><b><u>Disconnect meter – Safety Related</u></b></p> <ul style="list-style-type: none"> <li>Gas Networks Ireland disconnects all meter types one year after isolation (still dormant)</li> <li>Gas Networks Ireland may need to disconnect a meter for safety reasons and no cost is passed on to the customer for this.</li> </ul>	No Charge	No Charge
<p><b><u>Isolate Meter - Safety Related</u></b></p> <ul style="list-style-type: none"> <li>Gas Networks Ireland may need to isolate a service for safety reasons &amp; no cost is passed on to the customer for this.</li> </ul>	No Charge	No Charge

## 10. Revenue Protection Services

This section of the Siteworks document details the charges and conditions relating to activities carried out by GNI for Revenue Protection. The role of the Revenue Protection Unit is to detect, prevent and investigate unlawful interference with GNI equipment.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Commissioning Services - Meter Re-fit, Revenue Protection Related</u></b></p> <p>Following a previous meter disconnect due to a revenue protection issue, a customer may subsequently seek a meter re-fit (i.e. a live gas service pipe is already present and no additional work required). The customer will be charged the full cost of the original disconnect.</p> <ul style="list-style-type: none"> <li>• Domestic Credit Meter Re-fit</li> <li>• Domestic Prepayment Meter Re-fit*</li> <li>• I/C G4 meter re-fit</li> <li>• I/C &gt;G4 meter re-fit</li> </ul>	<p>€531.87 (€437.14 + €94.73)</p> <p>€531.87 (€437.14 + €94.73)</p> <p>€1,358.07 (€1,263.34 + €94.73)</p> <p>By Quotation</p>	<p>€603.68</p> <p>€603.68</p> <p>€1,541.41</p> <p>By Quotation</p>
<p><b><u>Supply Restoration - Revenue Protection Related</u></b></p> <p>To restore supply to a premises that has had supply isolated due to a Revenue Protection related incident. The customer will be charged the full cost of the original isolation:</p> <ul style="list-style-type: none"> <li>• Restore supply Domestic Meter normal working hours</li> <li>• Restore supply Domestic Meter outside normal working hours</li> </ul> <p><b><u>Reconnect Service Post Cut-Off</u></b></p> <p>Gas Networks Ireland may have previously cut-off a service at the footpath / road. In order to reconnect a customer, ground will have to be re-opened to reconnect at the mains. This activity is treated the same as an initial connection plus 1 metre of service. The same cost applies as a standard one-off connection plus 1 metre over.</p> <ul style="list-style-type: none"> <li>• Reconnect Domestic Customer</li> <li>• Reconnect I/C Customer = G4</li> <li>• Reconnect I/C Customer &gt;G4</li> </ul>	<p>€143.27 (€63.91 + €79.36)</p> <p>€207.18 (€127.82 + €79.36)</p> <p>€992.19 (€218.57 + €45.21 + €728.40)</p> <p>€1,405.29 (€631.67 + €45.21 + €728.40)</p> <p>Firm Price to be Agreed in Advance</p>	<p>€162.61</p> <p>€235.15</p> <p>€1,126.13</p> <p>€1,595.01</p> <p>Firm Price to be Agreed in Advance</p>

## Gas Networks Ireland Required Activities:

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Meter Exchange – Revenue Protection Related</u></b></p> <p>Where Gas Networks Ireland determines that a meter needs to be replaced for <i>Revenue Protection related reasons</i>, a like for like meter exchange will be arranged.</p> <ul style="list-style-type: none"> <li>Exchange prepayment meter for prepayment meter</li> <li>Exchange credit meter for credit meter.</li> </ul>	<p>€218.57</p> <p>€218.57</p>	<p>€248.08</p> <p>€248.08</p>
<p><b><u>Disconnect Meter</u></b></p> <p>GNI may request to remove a meter due to a Revenue Protection related issue:</p> <ul style="list-style-type: none"> <li>Disconnect Domestic Meter</li> <li>Disconnect IC Meter</li> </ul> <p><b><u>Isolate Meter</u></b></p> <p>GNI may request to disable a meter, but leave it installed, due to a Revenue Protection related issue:</p> <ul style="list-style-type: none"> <li>Isolate Domestic Supply - non safety related, normal working hours.</li> <li>Isolate IC Supply - non safety related, normal working hours.</li> </ul> <p>Isolation of a Domestic or I/ C meter, due to a Revenue Protection related issue, may also be requested by GNI to be conducted between 17.00 and 19.00 Monday to Friday and on Saturdays from 09.00 to 17.00 as outlined below: *</p> <ul style="list-style-type: none"> <li>Isolate Domestic Supply - non safety related, out of hours.</li> <li>Isolate IC Supply - non safety related, out of hours.</li> </ul>	<p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p>	<p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p>

## Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Site Visit - Revenue Protection Related</u></b></p> <p>Where a Supplier requests a site visit to investigate suspected Revenue Protection concerns.</p> <ul style="list-style-type: none"> <li>Site Visit where tampering is not found.</li> <li>Site Visit where tampering is found.</li> </ul>	<p>€125.83</p> <p>No Charge</p>	<p>€142.82</p> <p>No Charge</p>

## 11. Non Completion of Activities

This section of the Siteworks document details the charges and conditions relating to the non-completion of appointed activities where non completion is due to factors beyond the control of Gas Networks Ireland.

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Termination of Siteworks</u></b></p> <ul style="list-style-type: none"> <li>Job cancelled before completion but after starting job</li> </ul>	No refund of prepayment.	No refund of prepayment.
<p><b><u>Aborted Visit</u></b></p> <ul style="list-style-type: none"> <li>Service Related Job cancelled due to site not ready or self work not to standard.</li> </ul>	€173.56	€196.99

### Supplier Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Late Appointment Cancellation</u></b></p> <ul style="list-style-type: none"> <li>Delay in cancelling job (After 13.00 on the previous normal working day)</li> </ul>	€19.99	€22.69
<p><b><u>Aborted Visit</u></b></p> <ul style="list-style-type: none"> <li>Meter Related Job cancelled (attended but unable to complete job for reasons including no access, no Cert &amp; site not ready)</li> </ul>	€59.84	€67.91
<p><b><u>No Access Special Read</u></b></p> <ul style="list-style-type: none"> <li>After failed attempt to gain access to carry out a special read the job is cancelled</li> </ul>	€5.46	€6.20

### Gas Networks Ireland Required Activities:

There are no charges relating to non-completions arising from the actions of Gas Networks Ireland.

## 12. Network Operations

This section of the document details the charges and conditions relating to Networks Operations

### Customer Requested Activities

Activity Description	Proposed Charge (excl VAT)	Proposed Charge (incl VAT)
<p><b><u>Chromatograph</u></b></p> <p>Customers may request a Chromatograph Calibrations to ISO 17025 standards. This is above the standards required for Networks Operations.</p> <ul style="list-style-type: none"><li>• ISO 17025 Compliant Chromatograph Calibrations</li></ul>	€6,734.86	€7,644.07

## Performance Commitments

In March 2007 Gas Networks Ireland published its Customer Charter which incorporated explicit commitments in respect of a range of end-user facing services. The proposed prices included in this and subsequent Siteworks Charging proposals have been determined in the context of continuing to provide these end user facing services in line with those published commitments.

Gas Networks Ireland also recognises that its Shipper/Supplier customers are eager to understand what expectations they should have in respect of service commitments for those services which they procure from Gas Networks Ireland, whether for themselves or on behalf of their end-user customers.

Standards are outlined below in respect of data turnaround and attendance/access as appointed. The standards outlined reflect current Gas Networks Ireland work practices, service provision models and technology and represent achievable stretch performance in the context of current Gas Network Ireland resources. The prices proposed in respect of these services assume service commitments at these levels.

### Siteworks Service Standards: Supplier Requested Work Returns

#### Supplier Service Standards - Work Returns

Meter Related Activity Domestic & Commercial	Appointment Grant From Request	Confirmation Out-turn / Read From Activity	Confirmation Out-turn / Read From Activity
Meter Fit	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Meter Refit	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Supply Restoration	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Meter Upgrade	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Meter Replacement (Type)	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Meter Disconnection	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Supply Isolation	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Meter Inspect / Investigate	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Meter Test	<= 5 work days	90% <= 10 work days	100% <= 20 work days
Special Read	<= 5 work days	90% <= 5 work days	100% <= 10 work days

### Siteworks Service Standards: Supplier Requested Work Access Standards

Meter Related Activity Domestic & Commercial	Attended As Appointed	Access % Achieved
Debt Management Related Isolation / Disconnection	100%	60%
All Other Activities	100%	100%